## BROMSGROVE DISTRICT COUNCIL

# MEETING OF THE PERFORMANCE MANAGEMENT BOARD TUESDAY, 21ST OCTOBER 2008, AT 6.00 P.M.

PRESENT: Councillors J. T. Duddy (Chairman), C. B. Taylor (Vice-Chairman),

Mrs. M. Bunker, S. R. Colella and Mrs. A. E. Doyle and E. J. Murray

Observers: Councillors P. M. McDonald and D. L. Pardoe

Officers: Mr. T. Beirne, Mr. H. Bennett, Mr. M. Bell, Ms. R. Cole and Mrs.

P. Ross

# 54/08 **WELCOME TO THE MEETING**

The Chairman welcomed Councillor E. J. Murray to his first meeting of the Board.

# 55/08 APOLOGIES FOR ABSENCE

There were no apologies for absence

# 56/08 **DECLARATIONS OF INTEREST**

Councillor S. R. Colella declared a personal interest in agenda item 9 (Improvement Plan Exception Report) as a member of Hagley Parish Council.

Councillor Miss D. H. Campbell declared a personal interest during the discussion on agenda item 9 (Improvement Plan Exception Report) as a member of the Operating Trust of Bromsgrove Arts Centre.

#### 57/08 **MINUTES**

The minutes of the Performance Management Board held on 16th September 2008 were submitted.

**RESOLVED** that the minutes be approved as a correct record.

# 58/08 **CONCESSIONARY PARKING FOR OVER 60'S**

The Board considered a report on car parking income generated over the first six months following changes to the charging policies introduced on 1st April 2008 including the removal of concessionary passes for the over sixties. It was noted that ticket sales had risen by 1% and overall income had increased by 20% when compared to the same period last year. The income level however was below that which had been predicted in the budget. The Head of Street

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Scene and Community reported that a number of factors could have influenced this including a general downturn in the economy.

It was confirmed that consideration was currently being given to possible changes to the car parking service and that these together with all of the financial implications would be considered by Members as part of the budget discussions. Following discussion it was

**RESOLVED** that the report be noted.

#### 59/08 SPATIAL PROJECT MONITORING REPORT

Consideration was given to a report which detailed the progress made in respect of the implementation of the Spatial Project. In response to a query, the Executive Director – Services undertook to send Members information on the element of the project relating to Street Scene and Waste Management.

**RESOLVED** that the report be noted and a further update be given at the next meeting of the Board.

## 60/08 IMPROVEMENT PLAN EXCEPTION REPORT (AUGUST 2008)

The Board considered the Improvement Plan Exception Report for August 2008, together with the corrective action being taken as set out in appendix 1 to the report. The Assistant Chief Executive undertook to provide members with additional information regarding the situation in respect of the Parkside site. Following discussion it was

#### **RESOLVED:**

- (a) that the revisions to the Improvement Plan Exception report together with the corrective action being taken be approved; and
- (b) that it be noted that for the 118 actions highlighted for August 2008 within the plan, 81.4% of the Improvement Plan was on target (green), 3.4% was one month behind (amber) and 14.4% was over one month behind (red).

#### 61/08 **PERFORMANCE REPORT (AUGUST 2008)**

The Board considered a report on the Council's performance as at August 2008. There was discussion in relation to the sickness absence figures and the figures relating to the processing of benefits claims and the steps to be taken to address concerns which had been highlighted in the report.

#### **RESOLVED:**

- (a) that it be noted that 74% of performance indicators were stable or improving;
- (b) that it be noted that 74% of performance indicators which had a target were meeting their target as at the month end and that 85% of performance indicators which had a target were predicted to meet their target at the year end;

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- (c) that the performance figures for August 2008 as set out in the revised Appendix 2 be noted;
- (d) that the particular areas of improvement as summarised in section 3.4 of the report be noted; and
- (e) that the particular areas of concern as summarised in section 3.5 of the report be noted.

The meeting closed at 7.00 p.m.

Chairman